



AmeriHealth Caritas[™]
District of Columbia

To: AmeriHealth Caritas DC Providers

Date: December 28, 2016

Subject: **Dental visit data now available on Member Clinical Summary**

Summary: Effective immediately, AmeriHealth Caritas District of Columbia providers can now view your patients' dental visits in the new Dental Visits section of the Member Clinical Summary. This can help you identify when you should recommend that a patient seek dental care.

Members may be aware that appropriate dental care can help them prevent diseases such as gingivitis and periodontitis. But they may not realize the connection that research has shown between poor oral health and numerous other conditions, including cardiovascular disease, respiratory disease, endocarditis, diabetes, and complications in pregnancy. As our provider partners, your direct encouragement to members can make a difference in their decision to seek dental care.

You can help your patients see the health of their teeth and gums as a strong component of their overall well-being by:

- Reminding them to make and keep regular dental appointments, and additionally to see the dentist if they experience swollen gums, loose or shifting teeth, or bleeding during brushing.
- Urging them to commit to the basics, like brushing twice daily and flossing once daily.
- Encouraging them to stick to a healthy diet.
- Telling them the risks of sugary foods.
- Assuring pregnant members that dental care during pregnancy is safe.

Your office can now see the results of your emphasis on preventive dental care when you view the Member Clinical Summary in NaviNet. The new Dental Visits section of the report displays up to two years of available data on dental claims for your patients, including date of service, provider name, and reason for visit.

The steps for accessing the Member Clinical Summary within NaviNet remain the same. The report can be accessed from the Eligibility and Benefits Inquiry Details screen, or by selecting Report Inquiry > Member Clinical Summary Reports from Plan Central. The Member Clinical Summary Report is available in PDF format or as a CCD formatted file.

If you have questions about this communication, please contact your Provider Account Executive or the Provider Services department at 1-888-656-2382 or 202-408-2237.