

To: All Dental Providers

Date: October 3, 2017

From: Nathan Fletcher, DDS, Dental Director

Subject: Health Disparity and Cultural Competency Course

To support the goal of providing access to quality dental care to our increasingly diverse membership, the full engagement and commitment of our provider network is crucial. This is why we are asking all providers to successfully complete a health disparities and cultural competency training course. Our dental team has found that taking a course of this type is well worth the time and effort because it can result in a broader appreciation of how to provide dental services in a respectful, understandable, and effective manner. We recognize and appreciate the time you take to provide quality and culturally competent oral health care to our members.

The U.S. Department of Health and Human Services, Office of Minority Health offers a free online training program, "Cultural Competency Program for Oral Health Professionals", which can be accessed at the following site: <https://oralhealth.thinkculturalhealth.hhs.gov/>. Training participants may earn up to 6 continuing education credits.

We ask that:

1. If you have taken a health disparities and cultural competency training course since January 1, 2017, simply e-mail a copy of your course certificate to dhutchins@amerihealthcaritasdc.com.
2. If you have not taken such a course, take the Cultural Competency Program for Oral Health Professionals (<https://oralhealth.thinkculturalhealth.hhs.gov/>) or any other cultural competency training course. Upon completion, email a copy of your course certificate to dhutchins@amerihealthcaritasdc.com.

As an added incentive, we will be raffling off 5 - \$200.00 Reward Cards. To be eligible for the raffle make sure you submit a copy of your Cultural Competency Certificate to Darin Hutchins at dhutchins@amerihealthcaritasdc.com before December 31, 2017. The drawing will take place in January.

We thank you for your partnership and commitment to the care of our members. If you have any questions regarding this program, please contact your dental account executive.

Darin Hutchins

1-202-326-8921

dhutchins@amerihealthcaritasdc.com