

**To:** All Dental Providers

**Date:** October 3, 2017

**From:** Nathan Fletcher, DDS, Dental Director

**Subject: Health Disparity and Cultural Competency Course**

To support the goal of providing access to quality dental care to our increasingly diverse membership, the full engagement and commitment of our provider network is crucial. This is why we are asking all providers to successfully complete a health disparities and cultural competency training course. Our dental team has found that taking a course of this type is well worth the time and effort because it can result in a broader appreciation of how to provide dental services in a respectful, understandable, and effective manner. We recognize and appreciate the time you take to provide quality and culturally competent oral health care to our members.

The U.S. Department of Health and Human Services, Office of Minority Health offers a free online training program, "Cultural Competency Program for Oral Health Professionals", which can be accessed at the following site: <https://oralhealth.thinkculturalhealth.hhs.gov/>. Training participants may earn up to 6 continuing education credits.

We ask that:

1. If you have taken a health disparities and cultural competency training course since January 1, 2017, simply e-mail a copy of your course certificate to [dhutchins@amerihealthcaritasdc.com](mailto:dhutchins@amerihealthcaritasdc.com).
2. If you have not taken such a course, take the Cultural Competency Program for Oral Health Professionals (<https://oralhealth.thinkculturalhealth.hhs.gov/>) or any other cultural competency training course. Upon completion, email a copy of your course certificate to [dhutchins@amerihealthcaritasdc.com](mailto:dhutchins@amerihealthcaritasdc.com).

As an added incentive, we will be raffling off 5 - \$200.00 Reward Cards. To be eligible for the raffle make sure you submit a copy of your Cultural Competency Certificate to Darin Hutchins at [dhutchins@amerihealthcaritasdc.com](mailto:dhutchins@amerihealthcaritasdc.com) before December 31, 2017. The drawing will take place in January.

We thank you for your partnership and commitment to the care of our members. If you have any questions regarding this program, please contact your dental account executive.

Darin Hutchins

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