



AmeriHealth Caritas™
District of Columbia

To: Orthodontic Providers

Date: October 20, 2017

From: Nathan Fletcher, D.D.S., Dental Director

Subject: Submission of Authorizations and Related Documentation to Maintain Continuity of Care

Summary:

A new contract between AmeriHealth Caritas District of Columbia (AmeriHealth Caritas DC) and the Department of Health Care Finance (DHCF) for the District of Columbia became effective on October 1, 2017.

Impact

As a result of the new contract, there will be some former members of MedStar Family Choice (MedStar) who will become members of AmeriHealth Caritas DC.

Action Needed

In order to provide a smooth transition for your patients who were with MedStar when they become members of AmeriHealth Caritas DC, we are asking that you submit the following documents with your claims submissions for the transitioning members:

- 1) Continuation of Care Submission Form found in the Dental Provider Supplement, Page 43;
- 2) ADA Claim Form with the appropriate CDT codes;
- 3) A copy of your original authorization for orthodontic treatment from the previous Medicaid insurance carrier;
- 4) Evidence of the banding date, which could come in the form of a paid claim (remittance/EOB) for a D8080 indicating the date of service; and
- 5) History of treatment: indication of how many months have been serviced and paid (payment history).

We are asking that you follow these instructions through December 31, 2017, which coincides with the Open Enrollment period for members. In addition to members transitioning from MedStar, there may be members who transfer from another Medicaid insurance company during the Open Enrollment period. We want to assure you that we intend to make all transfers as smooth as possible.

Questions

Please feel free to contact Provider Services with any questions you may have at 1-855-609-5170.