

Learn more about our “dental home” model for members

Primary Dental Providers Serve as “Dental Home” for Members

AmeriHealth Caritas District of Columbia is committed to providing a dental program that supports an integrated approach to a member’s medical needs. To foster a closer relationship between members and dental providers, we assign each member to a primary dental provider (PDP) who will serve as the member’s “dental home.”

Similar to the primary care provider (PCP), the PDP will be responsible for delivering services to meet the member’s dental care needs.

To promote continuity of care, the PDP is also responsible for:

- Directly referring members to dental specialists
- Recalling members for periodic care
- Referring members to their PCP for medical issues

Each member will receive a letter informing them of their PDP. They are also able to change PDP assignment by calling Member Services. Supporting an ongoing relationship with both a PDP and a PCP can encourage member engagement in all aspects of their own health.

Additionally, we believe this approach will encourage trust, improve quality and lead to fewer dental emergencies. Fostering collaboration between the PDP and the PCP can enhance opportunities to comprehensively address a member’s overall health concerns.

We will keep you informed about developments to our comprehensive dental program. Look for future information on how to identify members assigned to your dental practice, reach out to them about effective dental care and recommended check-ups. If you have any questions, contact AmeriHealth Caritas District of Columbia Dental Provider Services at **1-855-609-5170**.



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