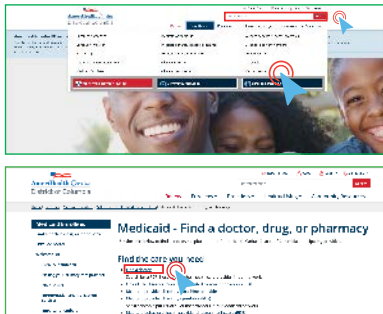# FIND CARE

As an AmeriHealth Caritas District of Columbia (DC) enrollee, you have a wide network of providers to choose from. It may seem overwhelming at first, but our online search tool can help you find the best provider for you.
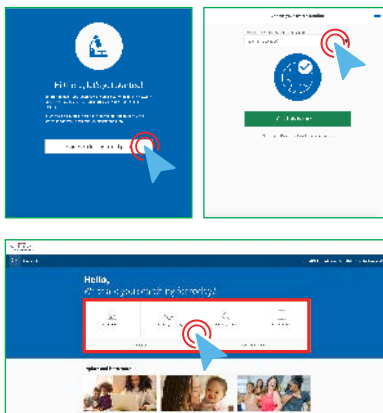
HOW TO FIND A DOCTOR:

1

Visit the enrollee section of our website at **www.amerihealthcaritasdc.com** and click "**find a provider.**" You can also type "**find a doctor**" in our website's "**search**" bar.

Input your **location** when prompted and click on your **plan name,** either AmeriHealth Caritas DC Medicaid or AmeriHealth Caritas DC Alliance.
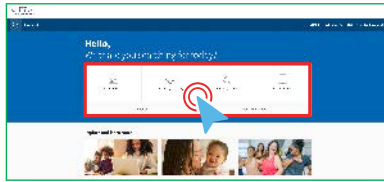
2

Search for a doctor in one of the following ways:

— **Doctors by name.** Use this function if you know the name of a specific doctor and would like to find out if they are in your network. You will also see the doctor's location and other important information.

— **Doctors by specialty.** Use this function to find doctors who specialize in certain conditions.

— **Places by name.** Use this function if you know the name of a specific hospital or clinic and would like to find out if it is in your network. You will also see the address, hours, and other important information for the place.

AmeriHealth *Caritas*
District of Columbia

— **Places by type.** Use this function to find in-network hospitals, labs, or urgent care clinics near you.

— **Search all.** Use this function to search our entire database for doctors, hospitals, and more.

— **Advanced search**. Use this function to provide more details about your search. You can find doctors based on their specialty, the languages they speak, their gender, if they are ADA-compliant, and more. Use as many or as few of the filters as you like.

Once you complete your search and find a preferred doctor, use the available contact information to call and make an appointment. They can answer any additional questions you might have.
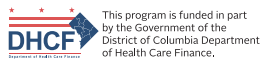
DON'T FORGET TO ARRIVE TO YOUR DOCTOR'S APPOINTMENT ON TIME!

If you need a ride to your appointment, call **1-800-315-3485**. Please call to schedule your ride at least 48 hours before your appointment.

If you need help scheduling an appointment or have questions, call us at **202-216-2318**, Monday through Friday, 8:00 a.m. to 6:00 p.m.

We are here when you need us.

AmeriHealth Caritas District of Columbia complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

AmeriHealth Caritas
District of Columbia

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DHCF
Department of Health Care Finance.

WE ARE WASHINGTON DC
GOVERNMENT OF THE DISTRICT OF COLUMBIA
MURIEL BOWSER, MAYOR

www.amerihealthcaritasdc.com

English
If you do not speak and/or read English, please call **1-800-408-7511 (TTY 1-800-570-1190)**, available 24 hours a day, seven days a week. A representative will assist you.

Español
Si no habla y/o lee inglés, llame al **1-800-408-7511 (TTY 1-800-570-1190),** línea disponible las 24 horas del día, los siete días de la semana. Un representante le ayudará.

አማርኛ፣
ኢንግሊዝኛን መናገር እና/ወይም ማንበብ የማይችሉ ከሆነ፣ እባክዎ በ **1-800-408-7511 (TTY 1-800-570-1190)** ይደውሉ፣ በቀን 24 ሰዓታት፣ በሳምንት ሰባት ቀናት ይገኛል። ተወካይ ይረዳዎታል።

Tiếng Việt
Nếu quý vị không nói và/hoặc đọc Tiếng Anh, vui lòng gọi **1-800-408-7511 (TTY 1-800-570-1190),** 24 giờ một ngày, bảy ngày một tuần. Sẽ có người đại diện hỗ trợ quý vị.

繁體中文
如果您不會講或讀英文，請致電 **1-800-408-7511 (TTY 1-800-570-1190),** 此電話每天 24 小時，每週 7 天開通。您將得到一位服務代表的協助。

한국어
영어를 말하거나 읽지 못하는 경우, 365일 24시간 이용 가능한 **1-800-408-7511 (TTY 1-800-570-1190)**번으로 전화하십시오. 직원이 도와드릴 것입니다.

Français:
Si vous ne parlez, ni ne lisez anglais, veuillez appeler au numéro **1-800-408-7511 (TTY 1-800-570-1190),** disponible 24 heures sur 24, 7 jours sur 7. Un représentant pourra vous aider.