



AmeriHealth Caritas[™]
District of Columbia

To: AmeriHealth Caritas DC Dental Providers

Date: November 6, 2024

Subject: Dental Communications Resources List

Dear Dental Provider,

Below is contact information for SKYGEN and AmeriHealth Caritas District of Columbia (DC) to help streamline communications and act as a resource for any future questions you may have.

SKYGEN AmeriHealth Caritas DC Provider Customer Service

Support for questions about member eligibility, billing, claims, payments, fee schedules, authorizations etc. Provides immediate access to member information, claim history, and payment records 24 hours a day, 7 days a week.

(855)-609-5170

<https://pwp.sciondental.com/PWP/Landing>

SKYGEN Dental HUB Support or Questions

(855)-609-5156

DentalHubSupport@skygenusa.com

SKYGEN Provider Web Portal Support or Questions

(855)-434-9239

DentalProviderPortal@skygenusa.com

AmeriHealth Caritas DC Plan Provider Credentialing

(877)-759-6186

dentalapplications@amerihealthcaritasdc.com

AmeriHealth Caritas DC Plan Provider Credentialing Application Status Check

credentialingdc@amerihealthcaritasdc.com

AmeriHealth Caritas DC Provider Data Updates or Changes

Providers calling to make changes or updates to their data must fill out the Provider Change Form

(www.amerihealthcaritasdc.com/pdf/provider/forms/provider-change-form.pdf)

and email it to the AmeriHealth Caritas DC Dental Applications & Provider Enrollment/Credentialing Team at dentalapplications@amerihealthcaritasdc.com.

AmeriHealth Caritas DC Provider Data Updates or Changes Status Check

Please allow 30-120 days and email any questions to dentalapplications@amerihealthcaritasdc.com.

All provider forms are located on the AmeriHealth Caritas DC Provider website:
<https://www.amerihhealthcaritasdc.com/provider/resources/dental.aspx>

If you have questions about this communication, please contact Dental Provider Services at **1-855-609-5170**.

Sincerely,

A handwritten signature in black ink that reads "Nathan Fletcher, DDS". The signature is written in a cursive style.

Nathan Fletcher, DDS
Dental Director