



AmeriHealth Caritas[™]
District of Columbia

To: AmeriHealth Caritas DC Providers
Date: February 19, 2025
Subject: Transition to New Vendor for Long-Term Care Services and Supports (LTCSS) Assessments

Dear Provider,

Effective February 1, 2025, Telligen officially assumed responsibility for conducting Independent Assessment (IA) services for the Long-Term Care Support Services (LTCSS) programs managed by the Department of Health Care Finance (DHCF). This transition, applicable to functions performed after an Independent Assessment (IA) has been requested and completed, will not change the established process for requesting assessments. The scope of work under the Independent Assessment contract remains unchanged, with Telligen continuing to oversee core LTCSS functions on behalf of DHCF.

Key Points to Note

- The scope of work under the Independent Assessment contract with AmeriHealth Caritas District of Columbia (DC) remains unchanged. Liberty Healthcare is still the primary point of contact to request LTSS assessments for AmeriHealth Caritas DC enrollees.
- Requests for Independent Assessments (IA) of AmeriHealth Caritas DC enrollees which are routed to Telligen will be re-routed to Liberty for completion.
- The transition of vendors by DHCF is designed to ensure a seamless implementation process, with no disruption to beneficiaries or providers.

What is Changing?

- Telligen will manage non-Managed Medicaid Managed beneficiary requests for assessments starting on February 1, 2025. Liberty Healthcare will continue to receive and conduct assessments for Medicaid beneficiaries enrolled with AmeriHealth Caritas DC.
- For beneficiaries transitioning from a DC Healthy Families Program Managed Care Plan to LTC services (e.g., Nursing Facility or Home and Community-Based Services), DHCF has refined the internal referral process in collaboration with Liberty and Telligen to ensure seamless coordination and service continuity.

What is Not Changing?

- The scope of LTCSS Independent Assessments remains the same, including non-financial (clinical) eligibility evaluations, provider referrals, and quality improvement programs.
- Existing workflows, quality review processes, and IT systems, such as DC Care Connect, will continue without changes.
- Eligibility criteria for LTCSS programs remain consistent under the new vendor arrangement.

All active cases and pending assessments managed by Liberty Healthcare on February 1, 2025, will transition seamlessly to Telligen. DHCF, Liberty, and Telligen have implemented a comprehensive transition plan, including

readiness reviews and stakeholder communications, to ensure uninterrupted services.

For inquiries related to LTCSS assessments, contact Tami Lichtenberg, Director of Health Management at Telligen.

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For further updates, join the LTSS Monthly Meetings, on the third Thursday of each month.

Sincerely,
AmeriHealth Caritas DC